

## FREQUENTLY ASKED QUESTIONS ABOUT NAVIGATING YOUR INSURANCE BENEFITS TO ACCESS INTRAVENOUS (IV) RADICAVA® (EDARAVONE)

*The following are answers to frequently asked questions regarding the benefit investigation process and scheduling infusions in order to access intravenous (IV) RADICAVA® treatment.*

### How do I obtain RADICAVA®?

RADICAVA® (edaravone) is a prescription medicine approved by the U.S. Food and Drug Administration (FDA) and indicated for adult patients with amyotrophic lateral sclerosis (ALS). The benefit investigation and product access process to obtain RADICAVA® is initiated by your doctor and facilitated through the **JourneyMate Support Program™** Insurance & Access Specialist, which provides information, education and resources for people who are prescribed RADICAVA®. Key steps in the process include:

- 1) **TREATMENT DECISION:** Patient visits their doctor, who determines whether RADICAVA® is an appropriate treatment.
- 2) **BENEFITS VERIFICATION:** Before beginning treatment, the patient's insurance coverage must be confirmed:
  - a. Doctor submits a Benefit Investigation and Enrollment Form to enroll the patient in the **JourneyMate Support Program™**. Forms (available at [www.RADICAVAHCP.com](http://www.RADICAVAHCP.com)) can be submitted by the doctor online through a secure portal, faxed or mailed.
  - b. A **JourneyMate Support Program™** Insurance & Access Specialist conducts a benefits investigation to confirm the patient's insurance coverage and assigns a patient ID.
  - c. An Insurance & Access Specialist can help patients understand their site of care options, based on individual patient's insurance benefits and geographical proximity (ALS center, home infusion, physician's office, free-standing infusion center or hospital outpatient department).
  - d. An Insurance & Access Specialist contacts the patient to explain health insurance coverage and health plan benefits, and discuss financial support options which may be available to the patient, if eligible.
- 3) **SCHEDULING INFUSIONS:** Patient or doctor's office contacts infusion site or home infusion provider to schedule the first cycle of treatment.



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- 4) **RADICAVA ORDERED:** Site of care submits an Order Form for Buy and Bill with patient ID to the **JourneyMate Support Program™** to obtain RADICAVA® for scheduled treatment. The **JourneyMate Support Program™** facilitates RADICAVA® shipment from distributor to infusion site.

For more information on the benefits investigation process call an Insurance & Access Specialist at 1-844-772-4548. Visit [www.RADICAVA.com](http://www.RADICAVA.com) for more information and sign up to receive email updates about RADICAVA®.

### How does the **JourneyMate Support Program™** work?

The **JourneyMate Support Program™** provides information, education and resources for people with ALS who receive RADICAVA®. The **JourneyMate Support Program™** can provide:

- **Insurance & Access Specialist:** Once you have prescribed RADICAVA® and submitted a Benefit Investigation and Enrollment Form (BIF) to check how a patient's health insurance covers RADICAVA®, an Insurance & Access Specialist will reach out to the patient to help them understand the insurance and site of care selection process. An Insurance & Access Specialist not only helps investigate a patient's health insurance coverage and health plan benefits, but also the RADICAVA® financial support options which may be available to patients if they meet all eligibility criteria. Additionally, an Insurance & Access Specialist can help patients understand their site of care options, whether they are accessing treatment from an infusion therapy provider or a specialty pharmacy. They are also available throughout the patient's treatment journey to help answer insurance and access-related questions.
- **Patient Assistance Program:** We know every day matters for people with ALS. So, we created the Patient Assistance Program, in which eligible, uninsured patients may receive RADICAVA® at no charge from Mitsubishi Tanabe Pharma America for up to two years. How the Patient Assistance Program works:
  - You and your doctor complete the Benefit Investigation and Enrollment Form and submit to the **JourneyMate Support Program™** Insurance & Access Specialist with all required documentation.
  - The Insurance & Access Specialist contacts you to verify that you do not have health insurance coverage, and to gather information on your household size and income. Then, your income will be verified electronically, or you will be asked to



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provide financial documentation to confirm that you meet all eligibility requirements.

- If you meet the Patient Assistance Program requirements, the program will cover your RADICAVA® medication as prescribed by your doctor at no charge for one year.\*
- You must reconfirm your eligibility for continued participation in the program after your initial 12-month eligibility period by providing proof of income. Income will be verified electronically, or you must submit accurate and complete documentation (eg, most recent federal tax returns, W-2, pay stubs) as requested by MTPA each year to validate levels of income.
- If you continue to meet the program requirements, you may be able to receive RADICAVA® at no charge for an additional 12 months.

*\*Only product is provided at no charge. The Patient Assistance Program covers only the cost of RADICAVA® and not the cost of any infusion services or doctor visits, which are the sole responsibility of the patient.*

For more information, contact the Insurance & Access Specialist by calling toll-free at 1-844-772-4548. Patients prescribed RADICAVA® should check eligibility requirements for each aspect of our Patient Assistance Program as restrictions apply.

### **What are the important things to know about scheduling my treatment?**

Once your doctor prescribes RADICAVA® for you, a dedicated Insurance & Access Specialist is ready to help you find an infusion site of care. You or your doctor can contact the infusion site or home infusion provider to schedule the first cycle of treatment. Consider transportation to and from your appointments. If needed, the Insurance & Access Specialist can help you identify transportation options in your area.

### **Is RADICAVA shipped directly to me? What do I need to know about storing it?**

If you plan to receive RADICAVA® at an infusion center, the medicine will be shipped directly to your provider. If you plan to receive RADICAVA® through a home infusion provider, RADICAVA® may be shipped to your home. RADICAVA® should be stored in a cool, dark place and should be administered within 24 hours of opening the package.<sup>1</sup>



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Please see Prescribing Information, including Patient Information for RADICAVA<sup>®</sup>, also available at [radicava.com](http://radicava.com).

## Important Safety Information for RADICAVA<sup>®</sup> (edaravone)

### IMPORTANT SAFETY INFORMATION

Before you receive Radicava<sup>®</sup>, tell your healthcare provider about all of your medical conditions, including if you:

- have asthma.
- are allergic to other medicines.
- are pregnant or plan to become pregnant. It is not known if Radicava<sup>®</sup> will harm your unborn baby.
- are breastfeeding or plan to breastfeed. It is not known if Radicava<sup>®</sup> passes into your breastmilk. You and your healthcare provider should decide if you will receive Radicava<sup>®</sup> or breastfeed.

Tell your healthcare provider about all the medicines you take, including prescription and over-the-counter medicines, vitamins, and herbal supplements.

### What are the possible side effects of Radicava<sup>®</sup>?

- Radicava<sup>®</sup> may cause serious side effects including hypersensitivity (allergic) reactions and sulfite allergic reactions.
- Hypersensitivity reactions have happened in people receiving Radicava<sup>®</sup> and can happen after your infusion is finished.
- Radicava<sup>®</sup> contains sodium bisulfite, a sulfite that may cause a type of allergic reaction that can be serious and life-threatening. Sodium bisulfite can also cause less severe asthma episodes in certain people. Sulfite sensitivity can happen more often in people who have asthma than in people who do not have asthma.
- Tell your healthcare provider right away or go to the nearest emergency room if you have any of the following symptoms: hives; swelling of the lips, tongue, or face; fainting; breathing problems; wheezing; trouble swallowing; dizziness; itching; or an asthma attack (in people with asthma).



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- Your healthcare provider will monitor you during treatment to watch for signs and symptoms of all the serious side effects.

The most common side effects of Radicava® include bruising (contusion), problems walking (gait disturbance), and headache.

These are not all the possible side effects of Radicava®. Call your healthcare provider for medical advice about side effects. You may report side effects to Mitsubishi Tanabe Pharma America, Inc. at 1-888-292-0058 or FDA at 1-800-FDA-1088 or [www.fda.gov/medwatch](http://www.fda.gov/medwatch).

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<sup>1</sup> RADICAVA® U.S. Prescribing Information. May 2018.



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**Radicava**<sup>®</sup>  
(edaravone) IV infusion  
30mg/100mL

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